

2017 Annual Operations & Performance Report

On Tuesday, February 27th, the Town of Manchester Office of Budget & Research released the 2017 Annual Operations & Performance Report. This year's report is organized around eight focus areas as a way to connect the work being done across Town departments. The focus areas used in the report are: Safe Community; Vibrant Economy; Quality Parks & Leisure Services; Supportive Human Services; Financial Stability; Effective Governance; Dependable Infrastructure; and Healthy Community and Environment.

Each focus area contains a section titled "How are we doing?", which highlights key performance measures from Town departments, describing any trends and providing additional insights. This is followed by a section titled "What are we doing?", which highlights major accomplishments and other significant efforts being pursued by Town departments to better serve the community.

Access the full report on the Town's website:

<http://budget1.townofmanchester.org/index.cfm/performance-measurements/fy17-performance-measure/>

For questions about the report, please contact Chaz Plungis, Management Analyst, at cplungis@manchesterct.gov or at (860) 647-3010.