

Town of Manchester Water and Sewer Department Additional Water Main Cleaning

To provide the Town of Manchester's water customers with the best possible quality of water, we will be performing an additional cleaning of water mains the week of September 17 through September 21, 2018. The cleaning is done to remove sediment in the pipe that has accumulated.

September 17– September 21: Ash St., Arvine Pl., Curry La., Diane Dr., Farm Drive, Frances Drive, Hackmatack St., Heather La., Judith Dr., Mulberry La., Niles Dr., Norwood St., Sunset St., Village St. and Warren St.

This schedule will also be published on our webpage under the Town of Manchester Water and Sewer Department's Customer Service tab, address provided below -
<http://waterandsewer1.townofmanchester.org/index.cfm/customer-information>.

The cleaning program will begin at 7:15 a.m. each day and continue till 3:00 p.m. To ensure the clarity of the water in your home, you should refrain from water usage during the time when we are flushing in your area. However, if discolored water enters your home, avoid using it if possible until it clears. It may be necessary to wait until after the cleaning is done at 3:00 p.m. in your area before the water clears.

If you notice discolored water, flush your service line starting at hose bib located outside then run the cold water in your tub faucet. It may be necessary to run the cold water at each faucet until it clears. This should be done one faucet at a time.

During the week of water main cleaning, it is suggested that you refrain from doing laundry until after 3:30 p.m. due to the fact that it may get stained. If a load of wash is done during the period of discolored water, the load should be kept wet and rewash again after the water clears. Four ounces of cream of tartar should be added to help remove any discoloration of the clothing.

It normally takes a few hours for the water to clear once it becomes discolored. If water appears discolored for an extended period, please call the Water Division at (860) 647-3201 during the hours of 8:00 a.m. to 4:30 p.m. and (860) 647-3111 after hours. Your patience and understanding are greatly appreciated.